1. OPENING HOURS CAMPING

From Friday June 28th 11h00 to Monday July 1th 11h00. Check-in is only possible from Friday June 28th at 11h00 till Saturday June 29th at 23h00.

2. OPENING HOURS PARADISE CITY

• Friday June 28th from 12h00 to 01h00 – check-in possible until 23h00, after this time it is no longer possible to enter the festival. • Saturday June 29th from 12h00 to 01h00 – check-in possible until 23h00, after this time it is no longer possible to enter the festival. • Sunday June 30th from 12h00 to 23h00 – check-in possible until 22h00, after this time it is no longer possible to enter the festival.

3. HOUSE RULES PARADISE CITY & CAMPING

3.1 TICKETS & BRACELETS

• Do not buy e-tickets nor bracelets in the streets or from third parties, tickets are available via our official online ticket shop or at the box office near the festival entrance. • Paradise City and/or Camping tickets and/or bracelets are neither refundable nor exchangeable.

• In the event of loss or theft of Paradise City and/or Camping tickets and/or bracelets they will neither be replaced nor refunded. • Persons under the age of 18 will not be allowed to enter (those who were born in 2005 will be admitted), only when accompanied by a parent, guardian and/or other adolescents access will be granted.

• The organizer and/or the official ticket vendor reserve the right to verify the identity of the festival bracelet. If you fail to present a valid proof of identity, security is authorized to refuse your access to the festival. The following will be considered valid identification documents: identity card, passport o a driving license. Copies will not be accepted. In case you are caught with a fake identification document this will be considered identity fraud and you will be refused access to the festival. You will also face criminal charges.

• Tickets and/or bracelets for Paradise City and Camping may not be used for commercial nor promotional purposes without the prior consent of the Organization. • Tickets and/or bracelets for Paradise City and Camping cannot be resold without the explicit and written consent of the official ticket vendor or Organization. The festival tickets that are resold without this explicit and written consent of the official ticket vendor and/or Organization do not give any right to enter the festival. The Organizer

and/or the official ticket vendor also reserve the right to cancel tickets for Paradise City and/or Camping once it has been established that despite this prohibition Paradise City and/or Camping tickets have been offered for sale. The costs resulting from this cancellation will be recovered from the buyer. • Changes in the line-up do not lead to a full or even partial refund of the festival ticket.

Forgery of the ticket or bracelet of Paradise City and/or Camping will be prosecuted.

• A Camping ticket and/or bracelet is only valid in combination with a ticket of Paradise City. • A Camping ticket and/or bracelet is valid during the whole weekend. There are no camping tickets available for 1 day.

A Camping ticket and/or bracelet is valid per person and NOT per tent.

• A Camping ticket and/or bracelet entitle you to a camping space on one of the camping sites.

3.2 ACCESS CONTROL

• Access control is based on the applicable legislation for this purpose aimed at tracking weapons and dangerous items. If these items were to be present on the festival premises, they could have a negative impact on the smooth operation of the event or jeopardize the safety of the festival-goers. • It is forbidden to enter the festival grounds under the influence of alcohol and/or drugs. In case it becomes apparent you are under influence, you will be denied access, without be-

ing entitled to a refund of the entrance ticket.

• After leaving the festival grounds it is no longer possible to enter a second time. Once outside = stay outside. Except for the guests staying at our Camping and visitors who have a combi ticket who can re-enter the following day.

• Clothing and/or other (visible) features of appearance expressing an explicit political, social movement or group are forbidden.

3.3 PROHIBITED ITEMS 3.3.1 PARADISE CITY

• Access control is based on the applicable legislation for this purpose aimed at tracking weapons and dangerous items. If these items were to be present on the festival premises, they could have a

negative impact on the smooth operation of the event or jeopardize the safety of the festivalgoers. The following items are forbidden on the festival grounds: animals (guide-dogs) for people who are visually impaired excepted), own food and beverages, spray cans, drugs, gas cartridges, alcohol gel, glass, cans, plastic bottles, weapons, flags of football clubs, sticks, walking sticks (medical crutches and devices excepted), banners, items with discriminating and/or provocative texts and/or expressions, blunt, stab or thrust weapons or rearms or other items that might be used as a weapon, items that might have a negative effect on the safety, health or well- being of the festival-goers, sprays, fireworks, liquids, torches and any other item which may be considered as dangerous by the organization. The final decision whether an object is considered dangerous is under the sole discretion of security and/or the organization.

It is prohibited to have a bon fire.

• Distributing flyers or samples on the festival grounds is prohibited.

• It is not permitted to engage in commercial activities on the festival grounds.

ALLOWED ON THE FESTIVAL GROUNDS: Guide-dogs for people who are visually impaired are allowed, as well as simple disposable or pocket cameras, folding umbrellas without pin (no parasols), blankets to sit/lie on (no plastic), sunscreen lotion, perfume flasks (if nonflammable), refreshment water in a sprayer and small backpacks or other bags.

Paradise City

House rules Paradise City & Sweet Harmony 2024

EVERYBODY WHO VISITS PARADISE CITY AND/OR CAMPING WILL AUTOMATICALLY AGREE TO THE 'HOUSE RULES PARADISE CITY & CAMPING'

3.3.2 CAMPING

Are not allowed to enter the camping site: cars, (motor)bikes, trailers.

Caravans and campers are allowed if you purchased a specific Camper Ticket. Prohibited: pets, bon fires and/or barbecues, gas installations exceeding 250gr, glass, candles, dispensing equipment, cans, generators, all kind of music systems, drugs, gas cartridges, alcohol gel, weapons, flagpoles, banners, items with discriminating and/or expressions, blunt, stab or thrust weapons or rearms or other items that might be used as a weapon, items that might have a negative effect on the safety, health or wellbeing of the festival-goers, spray cans, sprays, fireworks, liquids, torches and any ot er item which may be considered as dangerous by the organization. The final decision whether an object is considered dangerous is under the sole discretion of security, FestiCamp crew and/or organization.

• Distributing flyers or samples on or near the Camping is prohibited.

⁷ Dry ice is not allowed at the Camping. • It is not permitted to engage in commercial activities on the camping site.

ALLOWED ON THE CAMPING: Guide-dogs for people who are visually impaired are allowed. small simple gas rings (up to 250gr) are also permitted. You can bring your own drinks, but there are some things to keep in mind. We only allow a maximum of two sixpacks (or 12 cans) of beer or softdrinks per camping visitor. Strictly no glass or hard liquor.

3.4 YOU DON'T NEED DRUGS TO FEEL LIKE YOU'RE IN PARADISE

Despite dissuasive messages and actions, the use of illegal drugs remains a reality at festivals. The use of illegal drugs is risky and can have disastrous consequences for both the festivals. tival visitors who use it and their immediate environment. That is why Paradise City and its partners want to make the drug problematic manageable, limit its risks and give a signa that this is an important theme for all.

3.4.1. Rave Safe

• A weekend of partying in Paradise City has an impact on body and mind. If you decide to use illegal drugs, make sure you come well-rested and that you feel good mentally and physically.

• Prepare well for the festival by thoroughly informing yourself about product(s), composition, purity, dosage, effects and risks. • Use only in the presence of friends. Let them know what you use and keep an eye out for each other and take good care of your friends. Determine your dose yourself and do not just take the same dose as others. Body weight and personal factors (metabolism, tolerance, sensitivity) play an important role in the affects you feel. Determine in advance how much you will use and stick to it.

• Combining different drugs is extra risky. Think carefully about combinations and keep in mind that alcohol is also a drug. Alwavs use discreetly. Overt use is disrespectful and can damage the festival's image.

Take it easy with booze and drugs. It is best to start with a small dose and then wait a while. You can always increase, you can't decrease! The use of illegal drugs is always risky, but it is not recommended in the case of diabetes, a heart issue, liver and kidney problems, high or low blood pressure, asthma, epilepsy, de pression and psychological complaints or in case of (suspected) pregnancy. Inform yourself in advance via www.safensound.be or visit the Safe 'n Sound information stand at the

3.4.2. Stay Healthy

We want nothing more for you to dance and enjoy the entire weekend. Together you all kinds of free help to optimize your festival experience. Because we care about you ;-)

• Safe transport: avoid driving under the influence of alcohol and/or other drugs. Come by bike, designate a BOB and stick to it, or use public transport. • Free earplugs are available at the Safe 'n Sound booth. Custom earplugs are always better. Occasionally chill in a zone without loud music to give your ears a rest. • Drinking water can be found at all toilet taps. Drink plenty of water to prevent a hangover, but also to prevent overheating and dehydration. Attention: if you use XTC / MDMA, drink

a maximum of 1 glass of water per hour. This is how you prevent water intoxication! • Free condoms are available at the Safe 'n Sound information stand. Enjoy and stay safe, but also indicate your limits, and consider the limits of others.

- Healthy food & drink is important to enjoy longer and recover faster.
- Rest regularly. You can recharge your batteries in our chill out zone.
- Be sensible with alcohol, especially in combination with other drugs. Check our range of nonalcoholic drinks at the bars.

3.4.3. In case you need help

Despite all the measures we take and despite your good intentions to deal wisely with intoxicating material, it can still happen that you or a friend do not feel well. Don't hesitate to go to the first aid stand on the festival site. The people at the aid station are fully equipped to help festival visitors as best as possible. Have you used illegal drugs? Tell them honestly what you have taken and what you are experiencing. Our medical team will not judge you and will help you to the best of their ability. In addition, they respect professional secrecy, and your personal information (including about drug use) will not be shared with other services.

3.4.4. Rules & Procedures

Although the use of illegal drugs is common at dance events, their possession remains an offence. KASTZE Police will be present on and around the festival site and will check for possession and use of illegal drugs. The procedure of the immediate amicable settlement will be started for festival visitors who are found to possession or use illegal substances. This procedure is as follows:

1. The illegal drugs are confiscated. 2. The visitor pays a fine per drug found and can be paid immediately via bancontact. If the fine is paid, there will be no criminal proceedings and the facts will not be recorded on the criminal record.

3. No OMS will be offered for larger quantities in the visitor's possessions. Festivalgoers suspected of dealing will be brought before an investigating judge or summoned via summa-

3.5 THE FESTIVAL GROUNDS AND CAMPING SITE - DAMAGE TO DECORATION

• Castle area 'De Ribeaucourt', the venue for Paradise City and Camping, is a nature reserve. Hence, all visitors are requested to do their part to keep the area clean as much as possible. On the festival grounds, the camping site and the parking lot the locations where you can deposit your waste are clearly marked. Please put them to good use. • Every year, the Organization invests a great deal of effort and manpower to turn Paradise City and Camping into a cozy festival site. We ask of every festivalgoer to show proper respect! Tearing, breaking or any other form of destruction to the decoration will result in the removal from the festival. Access will be denied for the remainder of the festival and may be denied for the following years. Vandalism or theft can be criminally prosecuted.

3.6 MERCHANDISE

• Official Paradise City merchandise is available on Paradise City, the Paradise City web shop and in the selected selling points.

3.7 PHOTOS AND VIDEO RECORDINGS - CAMERA SURVEILLANCE

• There will be photo and video recordings during the festival for marketing purposes. Chances are that you will be filmed. By entering the festival or camping grounds you agree to the processing of this footage by Paradise City BV and its partners. Upon first request from a visitor, the organizer will provide insight in the use of these photo and video recordings. • Camera surveillance on Paradise City and Camping is operated in accordance with the Law of 21 March 2018. These recordings will only be used for safety purposes during the festival and will not be transferred to third parties except for the competent authority after the receival of a formal request. • The Organizer and/or the official ticket vendor reserve the right to verify the identity of the festivalgoer. • Digital photo cameras and/or video cameras are allowed on the grounds except for (semi-) professional equipment. Our advice: make as many movies as possible and put loads onto YouTube, Instagram, Twitter, Facebook, Flickr, etc.!

3.8 TOILETS

• Using the toilets is free of charge on Paradise City and Camping. Like last year, there are wooden boards underneath and surrounding the toilets which will be cleaned on a regular basis. It is strictly prohibited to urinate in public. If caught urinating in public, you run the risk of being removed from the festival grounds.

3.9 PROMOTION

• It is prohibited to distribute flyers or hang posters during the festival! No flyers in the streets, on the camping site or on the festival grounds. Should you wish to advertise your own event, we offer the possibility to place an advertisement in our promotional pack. More information: info@paradisecity.be

3.10 SAFETY IN FRONT OF AND AROUND THE STAGE 3.10.1 CROWD SURFING PROHIBITED Crowd surfing is prohibited at Paradise City or Camping. Removal from the festival grounds in the event of non-compliance with this rule will be the logical outcome.

3.10.2 OTHER MEASURES TO INCREASE THE SAFETY

• SAFETY CORRIDORS: Just like the previous years, constructions are set up in front of the stages to increase the comfort and safety of the festivalgoers. The safety corridors are made of a sturdy construction consisting of freestanding barriers allowing the security people and the aid organizations to conduct necessary evacuations or interventions without having to disturb the rest of the audience.

• THE FLOOR: Mud and slippery conditions for the various stages must be avoided. Hence all stages are mostly fitted with wooden floors. • For situations that are not covered by the house rules, the organization will decide on proper actions to be taken. The decision of the organization in these matters is binding.

3.11 LOSS OR DAMAGE

• The artists, suppliers, and the organizers of Paradise City and Camping cannot be held accountable for damage, loss or theft nor for any other accident.

4. CASHLESS RULES & CONDITIONS

• By entering Paradise City and/or Camping you automatically agree with the Cashless Rules & Conditions which can be found on our website or the website of our cashless partner "AnyKrowd"

NON-COMPLIANCE WITH THE TERMS AND CONDITIONS WILL RESULT IN ACCESS BEING REFUSED/DENIED WITHOUT REFUND OF THE ENTRANCE TICKET. IN THE EVENT ACCESS IS BEING REFUSED/DENIED YOU ARE INSTRUCTED TO LEAVE THEFESTIVAL GROUNDS IMMEDIATELY.